

# Personalized Support Keeps Orthopedic Practice Operating Smoothly

Orthopedic Surgery Specialists is an independent practice in Metro Detroit. They started using gloStream EMR while working with another orthopedic group and found it user-friendly and innovative. Upon separation from the other orthopedic group, Orthopedic Surgery Specialists decided to stay with TRIARQ Health and their new Pro package because of the unparalleled level of partnership and integration between products.

## Relentless Advocates

When partnering with TRIARQ Health, you have a dedicated Advocate. This Advocate is your go-to person for any questions. If they don't have the answer, they get you in touch with the Technical Support team. And if the Support Team doesn't have the answer on the spot, your Advocate will keep working until there is a resolution.

***“My Advocate, Pat, even got me in touch with the actual software creator. Pat walked down the hall to his office, handed him the phone, and we resolved the issue live, right then and there.”***

**Jeff Dimaya, Practice Manager**

## Advanced Patient Outreach

TRIARQ Pro offers a personalized, all-inclusive package of communication resources, services, and a user-friendly technology. From a patient portal with on-line bill pay to automated patient reminders, TRIARQ Pro keeps you and your patients on the same page.

***“The different communication tools save a lot of time for the staff and patients have responded really well to the increased level of communication.”***

**Jeff Dimaya, Practice Manager**

## Saving Time & Money

TRIARQ Pro combines many services that practices may currently pay for separately. This saves both time and money by eliminating extra fees and streamlining workflow.

***“Patients thank us all the time. It doesn't just help them get their meds faster; it simplifies the process and puts their needs first.”***

**Jeff Dimaya, Practice Manager**

## Electronic Prescription System

Coming into the office can be difficult and painful for patients in the weeks immediately after surgery. The on-line prescription portal integrated in the software allows patients to re-fill their meds from home.

**TRIARQ**

H E A L T H

Your personalized partner on the road to value.