

# Simplified All-Inclusive Services Keep Endocrinology Practice Well Balanced

Tri-County Endocrinology and Nuclear Medicine is a medium-sized practice in Metro-Detroit. After struggling with a number of issues from lengthy Accounts Receivable cycles to Insurance Billing rejections and poor inter-office communication, they decided to partner with TRIARQ. Through a combination of services available in TRIARQ Complete, Tri-County Endocrinology was able to improve across the board, benefiting both their patients and staff.

## Accurate Billing Eliminates Delayed Patient Payments

Accurate billing statements help patients to better understand their treatment and its costs. This increased accuracy helps patients feel more comfortable and pay in a more timely manner. Your staff will use their time to provide care, rather than answer financial questions.

***“I receive less billing questions from patients now that we’re using TRIARQ Complete. The time savings is huge.”***

*Darlene Downs-Jones, Practice Manager*

## Appointment Reminders Save Staff Time

It may seem small, but features like Appointment Reminders help save hours of valuable staff time. You’re a medical practice, not a call center. TRIARQ Complete does the work for you.

***“The quality of life of the practice has improved with less time spent on appointment confirmations. Reminder calls offer a great savings of time with little cost.”***

*Darlene Downs-Jones, Practice Manager*

## Online Bill-Pay Accelerates Collection Time

Online payment features within the TRIARQ Patient Portal improve collection rates and speed. Plus, by allowing patients to pay through a secure on-line system, your staff won’t need to call and take credit cards over the phone.

## Proactive Training Produces Results

Receive proactive training and tips to help produce the revenue you deserve. From faster reimbursements to improving your revenue cycle processes, stay ahead of the curve with a partner like TRIARQ Health.

***“TRIARQ has achieved and over-passed our goals on days in A/R. 23 days is absolutely amazing! I have direct contact with a representative that assists me, response time is almost immediate.”***

*Darlene Downs-Jones, Practice Manager*



H E A L T H

Your personalized partner on the road to value.