PI 2023 – Support Electronic Referral Loops by Sending Health Information

Quick Guide

Measure Details

Measure Description: For at least one transition of care or referral, the MIPS eligible clinician that transitions or refers their patient to another setting of care or health care provider -(1) creates a summary of care record using certified electronic health record technology (CEHRT); and (2) electronically exchanges the summary of care record.

Numerator: The number of transitions of care and referrals in the denominator where a summary of care record was created using CEHRT and exchanged electronically.

Denominator: Number of transitions of care and referrals during the performance period for which the MIPS eligible clinician was the transferring or referring clinician.

Scoring Information

- Required for PI Performance Category Score: Yes, unless submitting one of the alternatives:
 - HIE Bi-Directional Exchange measure (HIE_5) or
 - The Enabling Exchange Under TEFCA Measure (PI_HIE_6)
- Measure Score: 15 Points (previously 20 points)
- Eligible Bonus: No

Exclusions: Any MIPS eligible clinician who transfers a patient to another setting or refers a patient fewer than 100 times during the performance period.

Note: A MIPS eligible clinician must verify that the fields for current problem list, current medication list, and current medication allergy list are not blank and include the most recent information known by the MIPS eligible clinician as of the time of generating the summary of care document or include a notation of no current problem, medication and/or medication allergies.

Definitions

Transition of Care: The movement of a patient from one setting of care (hospital, ambulatory primary care practice, ambulatory specialty care practice, long-term care, home health, rehabilitation facility) to another. At a minimum, this includes all transitions of care and referrals that are ordered by the MIPS eligible clinician.

Referral: Cases where one provider refers a patient to another, but the referring provider maintains his or her care of the patient as well.

Current problem lists: At a minimum, a list of current and active diagnoses.

Active/current medication list: A list of medications that a given patient is currently taking.

Active/current medication allergy list: A list of medications to which a given patient has known allergies.

Allergy: An exaggerated immune response or reaction to substances that are generally not harmful.



Set Up

Building Outbound Transition of Care Order & Results

1. Log into QEMR > Navigate to Edit > Order & Results Setup



2. Click New hot button from Orders and Results Setup window

| EMR | | QEMR - [Orders & Results Setup] |
|---------------------------|-------------------------|---------------------------------|
| 🔃 File Edit Go View Too | ols Reports Window Help | |
| New Modify Delete Refresh | Close | |
| Category : Test | v | Search : 📉 🗙 |
| Order Type : All | ✓ Structured 🏷 | Results : All 🗸 |
| | Outbound Transition | Of Care : All 🗸 |

3. Complete the Code and Name fields from Test Master window

| Ž | | Test Master | X |
|----------------|-------------|-----------------------------|---|
| Save&Cls Close | | | |
| | * Code a | 1 | |
| | " Code : | | |
| | * Name : | | |
| Or | der Type : | × | |
| | Template : | ~ | |
| LOINC Or | der Code : | | |
| Structured La | b Results : | v | |
| (| CPT Code : | | |
| | | Outbound Transition of Care | |



4. Select Referrals from the Order Type dropdown list

| Ŕ | | Test Master | × |
|----------|----------------------|-----------------------------|---|
| Gave&Cls | Close | | |
| | | | |
| | * Code : | | |
| | * Name : | | |
| | Order Type : | ~ | |
| | Template : | Lab | |
| L | OINC Order Code : | Radiology/Imaging Other | |
| Struc | ctured Lab Results : | Referral | |
| | CPT Code : | | |
| | | Outbound Transition of Care | |

5. Enable 'Outbound Transition of Care' checkbox

| 1 P | Test Master | x |
|--------------------------|-----------------------------|---|
| Save&Cls Close | ß | |
| * Code : | tstcd | |
| * Name : | Referral Name | |
| Order Type : | Referral v | |
| Template : | ~ | |
| LOINC Order Code : | | |
| Structured Lab Results : | ~ | |
| CPT Code : | | |
| | Outbound Transition of Care | |

- OPTIONAL: Select a template from the Template dropdown list if you would like to associate a template to this order for faxing or attaching to Direct Message
 - a. The template available are the templates saved in Edit > Template > Orders category

| Ľ | Test Master | × |
|--|---------------|---|
| Save&Cls | | |
| | | |
| * Code : | tstcd | |
| * Name : | Referral Name | |
| Order Type : | Referral 🗸 | |
| Template : | × | |
| LOINC Order Code : Structured Lab Results : CPT Code : | *Order Test | |



7. Click Save & Close hot button from Test Master window

| | <u>È</u> | Test Master | X |
|---|--------------------------|-----------------------------|---|
| | Save&Cls | | |
| | | | |
| | * Code : | | |
| | * Name : | Referral Name | |
| | Order Type : | Referral v | |
| | Template : | *Order Test | |
| | LOINC Order Code : | | |
| 1 | Structured Lab Results : | × | |
| ľ | CPT Code : | | |
| | | Outbound Transition of Care | |

Workflow

Creating Outbound Transition of Care Order

- 1. Search for and select the appropriate patient from your QEMR Dashboard
- 2. Click Order & Results hot button



3. Click Order Entry hot button from View Orders and Results window



4. Click Referrals category from left side bar

| 1 | | | | | |
|------------------------|-------|--|--|--|--|
| Save&Cls Close | | | | | |
| MOUSE, Mickey M. | Born: | | | | |
| Lab Tests | | | | | |
| Include Test Code | | | | | |
| Q | × | | | | |
| *Lab Order Test ACE | ^ | | | | |
| Acetaminophen | ~ | | | | |
| Radiology/Imaging | | | | | |
| Referrals | | | | | |
| Other | | | | | |



5. Double-click the appropriate order you would like to create



6. Click Template ellipsis button

| 1 | | Order Entry - MOUSE, Mickey M.(1148) |
|--|-------|---|
| Save&Cls Close | | |
| MOUSE, Mickey M. | Born: | 1/1/1988 (32 Years 7 Months) Gender: Male Code: 1148 🞑 |
| Referrals | | Ordering Provider : Wayne w Best |
| Include Test Code | | Order Details : |
| | × | Order Number: ORD-328 |
| Refer to PCP for Follow UP Referral to GI Referral to PT | | Send To: Lab Physician Collection Date: 08/18/2 Preferred/Performing Lab: Assign Task To: Image: Collection Date: 08/18/2 Referred By: Image: Collection Date: Collection Date: 08/18/2 |
| | | Order Status : New |
| | | Test Diagnosis Treatments Templates Instruction Image: Refer to PCP for Foll Image: Refer to PCP |

- 7. Complete the template
- 8. Click Save & Close OR Finish hot button depending on your office direction





9. Click Save & Close hot button from Order Entry window

| <u> </u> | Order Entry - MOUSE, Mickey M.(1148) |
|------------------------|---|
| Save&Cls | |
| MOUSE, Mickey M. Born: | 1/1/1988 (32 Years 7 Months) Gender: Male Code: 1148 🎼 |
| Referrals | Ordering Provider : Wayne w Best 🗸 |
| Include Test Code | Order Details : |
| <u>م</u> ا | Order Number: ORD-328 |

10. Click Gen CDA hot button

| M | | | | | | | | | | | | | QEMF | R - [Vi | ew Orders and Re | esults - JA |
|-------|-----------|--------|-------------|--------------|-------------|--------|-------|-----|-----|--------|----------|----------|----------|---------|-------------------|-------------|
| 🔁 Fil | le Edit G | o Viev | v Tools Re | ports Windov | v Help | | | | | | | | | | | |
| | B | (| 1 | (3) | (2) | 8 | 0 | (7) | | 9 | | | | 0 | | (the |
| Close | Save&Cls | Save | Assign Task | Lab Order | Order Entry | Modify | Print | HL7 | Fax | Reload | Messages | Pat Ltrs | Ref Ltrs | PoT | Print Requisition | Gen CDA |

11. Provider Direct Msg hot button



12. Click CDA Files hot button from New Message window

| ŝ | | New Message | _ | D X |
|-------|---------------|--|------------|----------|
| (| 9 (| | | |
| Addre | ss Book Atta | ch File Scan Document CCD Files CDA Files Close | | |
| MOU | JSE, Mickey N | Born: 1/1/1988 (32 Years 7 Months) Gender: Male Code: 1148 | | |
| | From : | DirectMessage Provider - DirectMessageProvider@glostream.cert.direct-ci.com | | |
| Send | То | | ^ > | Add |
| | Subject : | | | |
| | Disclaimer : | Protected Health Information (PHI) under HIPAA must not be included in a message's subject line. | | |
| | Attachment | 081820201117479940.docx × | | <u>^</u> |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |



13. Click To button from New Message Window



14. Click Practice Contact or Surescripts Catalogue

- a. Search for the provider by entering providers last name in the search field
- b. Check the **box** to the left of the appropriate providers name
- c. Click Save & Close from Address Book window

| ĺ | Ll c | | | | | Address |
|---|--------------|-------------|---------------------|------------------|-----------|---------|
| | Gave&Cls | Close | ß | | | |
| | Patient's Pr | oviders Pra | ctice Contacts Sure | escripts Catalog | ue | |
| | Search : | A | | × | | |
| | Select | Prefix | First Name | Middle Name | Last Name | Suffix |
| | 8 | DR | Alexis | | Balomenos | MD |
| | | | Nathen | | Styris | |
| | | | Charles 😽 | R | McCall | |
| | | | Janice | D | Joyce | |
| | | | Partha | | Nandi | MD |
| | | | Robert | | Marra | |

15. Enter text into Subject and Body of Message

| ê | New Message | - | | x |
|--|--|---------------|-----|-----|
| Address Book Atta | CCD Files CDA Files Close | | | |
| MOUSE, Mickey M. Born: 1/1/1988 (32 Years 7 Months) Gender: Male Code: 1148 | | | | |
| From : | DirectMessage Provider - DirectMessageProvider@glostream.cert.direct-ci.com 🔻 | | | |
| Send | Alexis Balomenos <abalomenos@tcp.directglo.com> 🗙</abalomenos@tcp.directglo.com> | ^ > | Add | - |
| Subject : | Subject Text | | | |
| Disclaimer : | Protected Health Information (PHI) under HIPAA must not be included in a message's subject line. | | | |
| Attachment | CDA_1148_81820201117479940.docx × 🖓 CDA_1148_8182020154912778.xml × | | | < > |
| Body of message text. | | | | |



16. Click Send button from New Message Window

| B | New Message | _ 0 X |
|----------------|--|------------|
| Address Book | Attach File Scan Document CCD Files CDA Files Close | |
| MOUSE, Mic | tey M. Born: 1/1/1988 (32 Years 7 Months) Gender: Male Code: 1148 | |
| E E | om : DirectMessage Provider - DirectMessageProvider@glostream.cert.direct-ci.com | |
| To | Alexis Balomenos <abalomenos@tcp.directglo.com> ×</abalomenos@tcp.directglo.com> | ∧ Add ∨ |
| Sub | ect : Subject Text | |
| Disclair | ner : Protected Health Information (PHI) under HIPAA must not be included in a message's subject line. | |
| Attachme | nt 081820201117479940.docx × 🖂 CDA_1148_8182020154912778.xml × | < > |
| Body of messag | e text. | |
| | | |
| | | |

17. Click Ok to message



Incrementing Details

- Per CMS the MIPS eligible clinician must verify that the fields for current problem list, current medication list, and current medication allergy list are not blank and include the most recent information known. If applicable a notation of no current problem, medication and/or medication allergies must be documented.
- The patient will only meet the numerator for this measure once the Sent Message within the providers Direct Messages module has a status of 010.